

What happens if you move during care?

Changing orthodontists during treatment requires additional planning. We will help you make the transition go as smoothly as possible. With the help of a national directory, we can give you a recommendation for an orthodontist in the town or city to which you are moving. Sometimes, we will know the person we recommend personally, but not always.

Will a move prolong orthodontic treatment time?

The treatment time will generally take longer than estimated when a transfer is made during active treatment. Treatment takes longer because the new orthodontist must do a complete evaluation with recent models and x-rays, and then it always takes a few months to become familiar with a patient's response to treatment.

What effect will a move have on your fee contract?

Overall treatment cost will generally be increased when there is a transfer of care because of the expense of progress diagnosis and treatment planning and the added length in treatment time. Our office will calculate the amount of the original fee agreement that we have earned and will contact you regarding any balance owed to us or to you. Progress records will need to be taken by the new orthodontist to help evaluate the continuation of your care.

There will be a transfer fee of \$75.00 to cover the additional expense of duplicating the initial records and all progress records for the new orthodontist. The transfer fee is due before transfer. We will send copies of the records to the next orthodontist.

What should you do after arriving at your new residence?

When you have completed your move, make contact with the new orthodontist as soon as possible to avoid any additional delay in treatment. If you need assistance in finding a new orthodontist, please visit www.braces.org. We encourage you to select an orthodontist who is a member of the American Association of Orthodontists. Select the new orthodontist and decide if he or she is the right fit for you. You may contact us during this period and ask us any questions that you may have. Once an acceptable office has been found, the orthodontist will request a transfer report from our office, and we will respond as quickly as possible to forward the transfer records.