



At the office of Dr. Bryon Kozak we know your time is valuable. We expect to be running on time for your appointment, and ask only that you do the same. Occasionally unforeseen circumstances may arise during the treatment of patients that will cause us to run behind schedule. We want you to know that we pride ourselves to run on time and will do our best to avoid this.

How do I fit Orthodontics into my busy schedule?

Most people seeking orthodontic treatment have other important obligations during the day, usually involved with work or school. When active orthodontic treatment begins, each patient is seen approximately every 6 – 8 weeks and some of these appointments will conflict with work or school schedules. Active removable appliances are seen every 8 to 10 weeks.

We have devoted considerable time and effort into designing our scheduling system. Here is what we want to do: First, we want to see you on time for your appointment. Second, we want to have adequate time during each appointment to do the necessary procedures. Third, we wish to answer questions and update your treatment progress. As you can imagine, a well-organized schedule requires considerable structure tempered with flexibility.

Our approach

Special visits, longer appointments and repairs, which are few in number, are scheduled during school/work hours. In this way late afternoon is not committed to one or two patients, but rather is scheduled to accommodate as many families as possible for after-school appointments. In order to accommodate all of our students, we rotate morning and afternoon appointments to make it fair for everyone. If you should ever wish to come to our office during a quieter time, please ask to schedule an appointment in the morning.

During your treatment there are times when the adjustments are completed quickly even though they may be quite technical. We have tried to design treatment methods that limit your inconvenience.

Because the schedule is carefully crafted, your late arrival can pose a problem. In fairness to other scheduled patients, should you arrive late, we may find it necessary to reschedule your appointment.

Rescheduling appointments

We ask for at least 24 hours notice to reschedule an appointment, as we have set aside time to accommodate your specific needs. Missed appointments or numerous appointment changes will inevitably result in an extension of your treatment time and could result in additional charges. Our goal for rescheduling appointments is to keep your treatment progressing and on time. Waiting for a convenient after school appointment can delay treatment.